# PRISON CARE MINISTRIES

## ANNUAL REPORT 2021-2022

"I hope one day they will forgive me. My offending has hurt so many."





## Contents

	Page
Aims & Objectives of PCM	3
Acknowledgements	4
Trustee & Staff Reports	5
Trustees	6
Staff	7
History	12
Statistics	13
Audited accounts (Can be found on the Charities Services webs	<b>16</b> site <u>here</u> )

Registration No CC22440

## **Prison Care Ministries**

Registered as a Charitable Trust 1st September 2004.

Building relationships with prisoners, assisting them to regain independence on release and supporting them as they reintegrate with family and community

Purpose

To provide an environment for meaningful reintegration

**Mission Statement** 

To provide accommodation and rehabilitative support for men released from prison and those involved in the Criminal Justice System.

> Value When people care, people change

Aim To reduce reoffending and ensure a safer community



#### To the funders and supporters who ensure that Prison Care Ministries continue to provide support to those involved in the Criminal Justice System.

Trust Waikato HCC Community Well-Being WEL Energy Trust COGS NZ Lottery Board Norah Howell CharitableTrust Spark Interspeed Fusion Print NZ Bible Society Rhema Broadcasting Group Maori Postal Aotearoa Te Rapa Mowers & Chainsaws Wages Mileage Wages Office/Volunteers Wages Beds Residential Phone Internet Domain Printing Bibles Word for Today Calendars/Magazines Support











Other Trusts, Churches and Individuals who have generously made donations towards office rent, wages, general funds, house provisions and other needs as they arise. We appreciate the support from:

- Community Probation Service
- Work and Income
- Prison Staff & Chaplaincy
- Auditor

and a big thanks to:

- our private Landlords(3) as they need to negotiate with their Insurance companies to enable their houses to be used to accommodate those who have a criminal record
- one Real Estate Agency that we have a tenancy agreement with
- our residents who really encourage us to keep going.

#### **Chairperson's Report - 2022**

This past year has been quite significant in the life of PCM as a year of careful introspection, refinement and streamlining at both the strategic and operational levels. Looking back I see several threads coming together at the right times, creating a stronger, more effective and more resilient organisation.

The threads were:

As a new trustee Alan has brought a fresh vision, passion, insights and experience to PCM at the governance level, which has been helpful and encouraging to us all.



- The organisational consulting Scott has done for PCM (as a volunteer), working closely with trustees and staff, to understand and articulate what's at the heart of PCM, who we are, what we do, why we do it and how we can do so much with so little. In one of the documents he's written, he described PCM as a "Values-based Therapeutic Community" which was quite insightful and helpful for us to better understand ourselves and others understand PCM. He's worked closely with our staff to clarify, refine and improve documents, processes and procedures, simplify and streamline how we work with our men and other service providers, and provide better outcomes for all our stakeholders.
- The ongoing transition from the founders (Geoff and Jill) to Sev and the other staff is going from strength to strength and it's encouraging to observe the organisational maturing and capacity-building process that is taking place.

The increased amount of counselling services we've been able to provide our men.

Some of the houses we rent were sold during the year (which isn't particularly unusual), but we delayed replacing them and operated at a maximum capacity of 16 beds for a while, to give the staff a bit more capacity to deal with the burdens brought about by COVID19 and headspace to work with Scott in the organisational consulting.

We'd been working towards taking on another full-time staff member and it was looking positive until we encountered more complications and delays, such that this was not possible during the financial year we're reporting on. However, subsequently (June 2022), Tony was able to join PCM as a full-time staff member. This was cause for great celebration for several reasons. This has increased the level of pastoral care and assistance we can provide our men and relieved Sev of some responsibilities, which is a huge relief and timely help.

On a slightly sad note, Paddy Colley resigned as a trustee in Feb 2022 – we'll miss her.

Respectfully submitted

Al Stepland.



Trustees - left to right, Alan Vink, Robbie Ahu, Jill McMillan, Maraenui Taituha, Alex Shepherd

**Robbie Ahu:** Married with 5 tamariki and 5 moko. They attend Elim church. Qualified as a high performance coach in Rugby League. Robbie loves quality family times, fishing, diving and in summer motorbike riding. Previously approved volunteer to Waikeria prison.

**Maraenui Taituha:** Staff at Fairfield College. Maraenui is married to Alison and they have three children. They attend St. Marks Church. Maraenui was previously an approved volunteer to Waikeria Prison.

**Alex Shepherd:** Trust Chairperson and Software Architect, NetValue Ltd. Alex and Judi have 3 children (one married) and attend Chapel Hill Community Church. Alex has been an Elder (served five-year term) and is part of the Church Missions Team. Alex was previously an approved visitor to Waikeria Prison.

**Jill McMillan:** Co founder (as is Geoff) of Prison Care Ministries. Jill and Geoff have 4 children, 13 grandchildren and 6 great grandchildren. They attend Chapel Hill Community Church. Both are approved visitors to North Island and Christchurch Prisons.

**Alan Vink:** Started his working life as a Secondary School teacher, then transitioned to pastoral leadership of two Baptist churches for 23 years, followed by the last 17 years in leadership development, consultancy and teaching. Alan has been on numerous Boards of Christian organisations throughout his working life.

#### Sev Simwinga Manager

#### **Development & Growth**

In line with our logo - where the Maori symbol, the Koro with its green colour denotes development and growth, - so has the year just ended been for Prison Care Ministries. There have been a number of new developments in various areas including staffing, processes, new areas of engagement and in



some cases, tuning and fine-tuning of our processes so as to work better and smarter.

Since its inception in 2004 every facet of PCM's work with our residents has been thoughtfully and deliberately tailored to encourage a wrap around, progressive development of skills and values critical to successful community reintegration through a singular focus on what we have seen to *actually work* for men who have been released from prison.

The services PCM provides transcends the simple provision of on-release accommodation and counselling services in that we provide a fully integrated and immersive process to reintegrate our residents into the community in a stable and enduring way. Therefore, we have adopted a more appropriate description of our reintegration method so that it reads: *Supported Accommodation in a Values Based Therapeutic Community.* 

This has meant that the Ministry of Social Development now recognises PCM as an organisation which provides Therapeutic Community based Supported Accommodation.

#### Tony

Anthony Ngugi Mungai 'Tony', became our newest full-time staff member in June 2022. Tony has the credentials, experience, skill set and the drive required for the role of the Reintegration Support Officer.

Thanks to the training and experience he has gained over the time he has worked with Prison Care Ministries as a volunteer, Tony has seamlessly hit the ground running.

With Tony firmly on board, the hesitation to take on the full complement of residents has dissipated and we immediately increased the number of residents.

#### Alcohol and Other Drug Treatment Court (AODTC)

At the end of 2021, we accepted our first set of men on remand who were released under the Alcohol and Other Drug Treatment Court (AODTC). These are men who have identified that their drug and/or alcohol addictions are the main factors contributing to their recidivism and are therefore seeking help to deal with their identified disorders. They opt for their sentences to be deferred while they embark on a Court supervised stringent regime of multiple weekly drug testing while attending a comprehensive treatment pathway within the community. This is an alternative to imprisonment and it is managed by this recently established initiative, the AODTC. This is a rehabilitative intervention which is headed by a judge and is a conglomeration of the Court, Care New Zealand, Police, Department of Corrections and support workers

#### Housing

Our current housing portfolio comprises seven houses: five of which are predominantly reserved for men released from prison on Parole and two houses dedicated to accommodating men on Remand. Of the two remand houses one is for general remand and the other is specifically for AODTC clients.

#### Deportee

In the past year we also had one rather irregular resident. This man was on bail pending deportation. He is meant to have been flown back to his native country in the Americas but, Omicron got in the way making it impossible to fly him out as scheduled. Being an Immigration and Community Corrections problem, a representative of the two parties approached Prison Care Ministries and requested us to accommodate the man. Initially the request was for a week, but the flight did not eventuate at the end of that week. A further two weeks extension was sought but that too was aborted. Finally, a month and half later this man was flown back to his homeland.

#### **Student Attachments**

The Faculty of Counselling of the Waikato University has for the past three years, been providing Masters students on attachment to PCM. There are multiple benefits for this collaboration, the first being that our men are able to receive this invaluable professional counselling. Secondly, there is the flow-on effect to the Ministry profile in being seen as a provider of post-incarceration trauma counselling. Finally, the students have the opportunity to complete the hours of face to face sessions to meet the academic requirement.

We have one Social Work student from University of Waikato and another from East West College on attachment volunteering with us.

#### Volunteers

Three other new and vibrant volunteers have come on board and they have stepped up at times when we needed them the most

#### A sample of what some men are saying

...your letter made me realise that there might still be people in the world who are human and humane. I was on the point of moving into my depression again on the basis of my Case Manager's attitude, but your letter saved me from that.'

Finally, I'd like to express my heartfelt gratitude to you, not only for considering helping me, but for all of the men and women, and their families that you have helped for the past nearly twenty years. Prisoners and ex-prisoners are some of society's most marginalized people. So, people like yourselves who choose to provide an opportunity for us to prove ourselves as worthwhile, are an absolute God sent. Thank you so much from the bottom of my heart.

Please give my regards to all the PCM staff and especially to my dear friend Hensley. I really miss spending time with him and I can't wait to be in his presence once again. God bless and once again, thank you so much for your support, you have all made an impression on me and I have nothing but gratitude and deep respect.

PCM wishes to thank our funding providers, sponsors, and the many donors who continue to make it possible for us to provide the reintegrative support to the men in our care. Without your generous support we couldn't keep serving the community by helping our men to stay out of prison.

### Tony Ngugi Mungai Reintegration Officer

2021/2022 has been a very fascinating year for me as I have engaged with the ministry. The opportunity to finally come on a **full-time basis** has allowed me to focus more of my energies on the many demands of the reintegration process that are ever so present in the day to day running of our work. This would not have been possible without the oversight and hands-on induction that Sev Simwinga has accorded me. He made my transition so much easier as he took time to induct me through the procedures and processes of our database management, how to conduct prison



visits and interviews, whether face to face or via AVL (Audio Visual Links) and how to induct the men when they come to our houses. So much so that I was confident to be left 'on my own' for a week in April 2022 and 'in the hot seat' for a month in August 2022.

In spite of the pandemic instigated lockdowns, mandates and Traffic Light protocols, I managed four **prison visits** to Waikeria Prison, one to Springhill Correctional Facility and another one to Auckland South Correctional Facility. I am sure we would have done more visits but Covid-19 related interruptions slowed us down significantly. Even with these challenges, we restrategised and consequently I was part of more than ten AVL interviews that resulted in four men joining us the last quarter and three others awaiting their release dates so they can come into our houses this month through to October. In the meantime, we maintain regular contact via letter writing.

Direct individual **resident engagement** consisted of near daily visits and house rounds to all our houses. I supported our men also by accompanying them for their regular visits either to Community Probation offices, medicals appointments and even the mundane weekly shopping routines. It is in these moments that jointly we evaluated their goals, tackled specific issues and needs brought to my attention and solutions were suggested and worked on.

I also had the privilege to grow in areas that I had never explored before, specifically, **property management.** Fitting out the 'Remand House' and getting it ready for our first remandees was an exciting and engaging process. We organised for the painting of the house and garage, the fitting of a new carpet, new oven and even a new air conditioning system. The men have really appreciated 'their house' and in return they have worked diligently to keep the gardens and compound in immaculate condition. Some of our other houses have needed repair works done too and this gave me opportunity to get my hands on Geoff's precious tools and give it a go. Personally, I have acquired a few new skills and am very stoked.

Another area that I have had the privilege of being involved in is running a **weekly Bible Study** in our newest house in Rototuna. Seeing the men's desire not only to read and understand but also put to use some of the practical biblical lessons has been very fulfilling. Acceptance, justice, forgiveness and godly wisdom are just some of the themes we have considered in our Tuesday night meetings.

Finally let me mention some **challenges and opportunities**. Several of the men who have come to us have struggled, or even refused, to fit into our Kaupapa. Hard circumstances of the past and trauma of incarceration has made some men resistant to change not just to the expectations but to the ethos of our therapeutic community. Sadly, they have had to leave our residences before they could achieve the reintegration outcomes we had hoped for them. Yet it has not dampened our spirit to forge on with those who are willing to turn a new leaf. We continue to work with them and other similar minded partner agencies and believing these men, their families and society at large will reap the benefits of safer communities and productive men who choose to play their part. I look forward to seeing these Tane become better role models to their children, providers for their homes and consciously choosing to keep our communities safe and crime free.



#### John Brennan Office Manager

#### **Identity Docs**

Being a small office, I often get involved with helping the men with particular needs that they have. Our mission as you are aware, is to help prisoners from the day they are released. Back on the other side of that period of incarceration is an arrest undertaken by the police. That is usually a very sudden affair that leaves the

man involved with little or no time to secure his property or valuables. As a result, many men come out of prison with little identity documentation. This means that they can't access their bank accounts or open a new account, as banks have been subject to stiffer requirements from the regulator in recent times.

Normally we can get over this hurdle by helping the men obtain a birth certificate and Kiwi Access card. However, last year one man faced an even more challenging situation. His original documentation had been destroyed in the Waikeria riots and his country of birth was suffering badly from the pandemic so sourcing a birth certificate could take more than a year. Fortunately, a way forward was eventually found.

We had another man whose phone was also destroyed in those riots. It held all his contacts and so it took him quite some time to get in touch with an old friend who met the requirements to be able to verify his identity for the Kiwi Access card.

#### **Our Digital World**

Some of the men we work with come out of prison *running* and we have to slow them down so that they give themselves time to recover and time to adjust to a whole different world outside. Others need a lot of help to get going. For a time one resident in his mid-fifties, was coming into the office nearly every day asking me to help him with his phone. He not only had problems with the operation of the phone but also about how to get things done in the digital world as well as staying safe online. Some of the issues that he faced we take for granted as part of our everyday life but they can be very challenging for some of our men who have been locked away for a number of years.

He did eventually find work, and then the calls often came in the evening, as he was now trying to find his own accommodation. Many of the application processes for employment or accommodation are not well designed to be done on a mobile phone. He eventually did find his own accommodation and the calls have tapered off.

#### **New System**

As Sev Simwinga covered in his introduction, Work and Income now recognizes our Therapeutic community approach to supporting the men which has enabled us to provide a better level of care and support to our men. This has meant not only making changes to existing forms but also working with completely new forms and processes. I now have to deal directly with Work and Income on behalf of the men, which means having to quite often listen to their on-hold playlist for an hour or more to sort out issues. In addition, we have had to upgrade our induction processes to identify a wider range of needs and challenges that the men may be facing as they come out of prison.

One particular need is that of medical treatment and with the assistance of a local health provider we now have a pathway that facilitates access to a doctor in their first couple of weeks after release and beyond. This has kept me busy not only arranging appointments but also arranging transport as well as someone to go with them for their first appointment. The job got extra complicated when Covid closed whole clinics and extended the wait time for appointments beyond one week.

#### Catherine Simwinga Counsellor

It's been an exciting year so far because we can now offer unlimited counselling sessions to our men, thanks to the new Therapeutic Community Funding approach we have adopted with Work and income. This opportunity has widened the support to our men, which is good even though it has increased the demand on the limited counselling manpower. Since I only work one day a week, the increased session numbers have meant more men on



the caseload. We have had the input of the students who come to do their placement with us, and this has been a lot of help for them and us. We continue to support students from Waikato University, and this has helped to build on our credibility as a counselling agency.

We started supporting men on remand last year and this has presented a new area of growth for the organisation because these men come with a new set of challenges, mainly around the uncertainty of the future. A lot of them struggle with not knowing what the future holds for them especially the ones facing the possibility of incarceration for the first time in their lives. The fear is almost palpable and the risk of suicide is ever present. The challenge we face is how to encourage them to hold onto hope for the future and how to inspire purpose for the present. Most of them are struggling with the impacts of trauma from the memory of "the keys turning in the lock, the noise the keys make, and the knowledge that the only time they will get out will be at the sound of those keys again." That was the description given by one of our men who had experienced prison for the first time in his 40 years of existence. The thought of him going back to prison, if convicted, was enough for him to contemplate suicide.

This new work, as challenging as it may be, presents a new area of ministry and insight into how much more we can do with more resources. However, we are grateful to be able to do what we can with your support. We can only grow from here.

#### Hensley Dyer Volunteer

As I have engaged and listened to many of the guys that PCM and it's volunteers have helped, I started to gain a new understanding of what love is. Love is giving to those who need it. Therefore, if you want to see what love looks like, look no further than PCM and see the work they have been doing.

Most of the guys I speak to (as a volunteer) are very happy with the care and counselling they receive.

One guy said to me, "the reason I came to PCM is that I

really want to turn my life around". I replied that "if it's in your heart you can do it with God's help". We all have a choice to choose good for ourselves and for our families. We must also guard our hearts above all else for it determines the course of our lives.

As I have met with these men, one thing became clear. They need acceptance and love.

## Hey Miss... "Where can I go when I get out of here."

Waikeria prisoner

June 2001 First meeting post release accommodation David Stone

Anton Roest Geoff McMillan

#### Nov 2001 Hamilton Support Accommodation Network (HSAN) Committee

Geoff & Jill Smith Eileen Bosher Mel Impey Anton Roest Geoff & Jill McMillan

## July 2001 inaugural meeting

17 people attended this meeting including a Probation officer and released prisoners.

#### HSAN-PCM

July 26th 2004 First House opened under HSAN. Thanks John.

September 1st 2004 Prison Care Ministries became a Charitable Trust

April 1st 2005 became a trading name under Prison Care Ministries

January 2008 HSAN committee disbanded

#### September 2004 PCM trustees

Mike Marama Te Ah	uru (Chairperson)
Alex Shepherd	
Len Caley	
Maraenui Taituha	
Geoff McMillan	Chairpersons 2004-2022
Jill McMillan	Mike Marama Te Ahuru
	Alex Shepherd
	LenCaley

LenCaley Alex Shepherd (current)

#### 2004 First house opened 2005 Second house opened 2007 Third house 2010 Fourth house 2014 Fifth house 2015 Seventh house 2016 Eighth house opened 2019 Ninth house opened

2018 Severino Simwinga appointed as manager. 2019 Geoff & Jill McMillan formally retire.

#### **Current trustees 2021**

Alex Shepherds Maraenui Taituha Robbie Ahu Jill McMillan Alan Vink **Current staff 2021-2022** Severino Simwinga John Brennan Catherine Simwinga

Kum Lan Brennan

## When people care, people change

#### 31 March 2021



All New Referrals 131 Of which 85 became Applicants

#### 31 March 2022



Referrals and applications are up compared to the last three years while the number of men waiting on a decision and waitlisted for accommodation has steadily reduced in that time

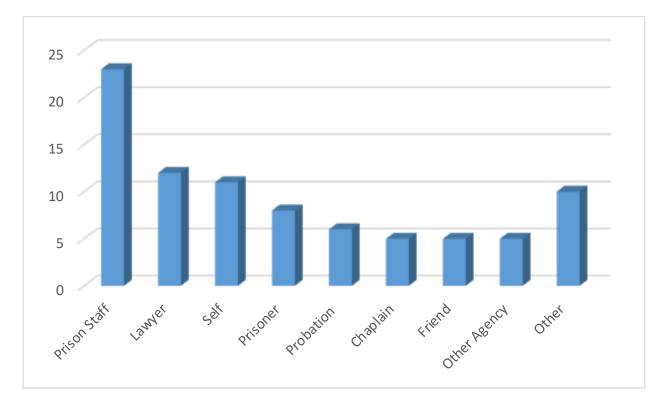
#### Prison Visits and AVL interviews

Location	Face to Face		AVL	Phone	Applicants
	Visits				
ASCF	1	2	1	1	5
Christchurch					
Hawkes Bay					2
Mt Eden				3	12
Nga Wha					3
Paremoremo	3	4	1		4
Spring Hill	4	9	8	1	30
Tai Aroha	1	1			1
Tongariro	8	19		1	10
Waikeria	6	18	6		14
Other		1			4
	23	54	16	6	85

Staff visit as many applicants as possible for the initial interview and will do follow-up visits when able. This helps to build the relationship and makes the transition into the community easier for both the men and staff.

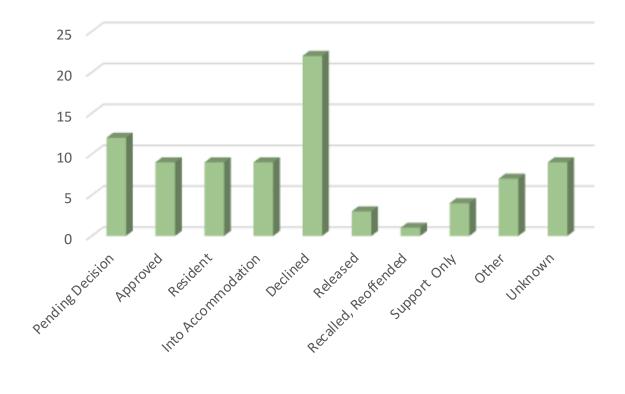
If a face to face interview is not possible due to location or time constraints then an interview by Audio Visual Link or telephone is arranged.

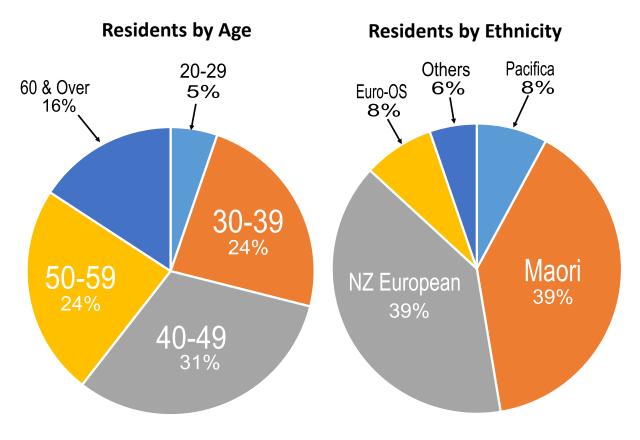
## 85 New applicants during the year



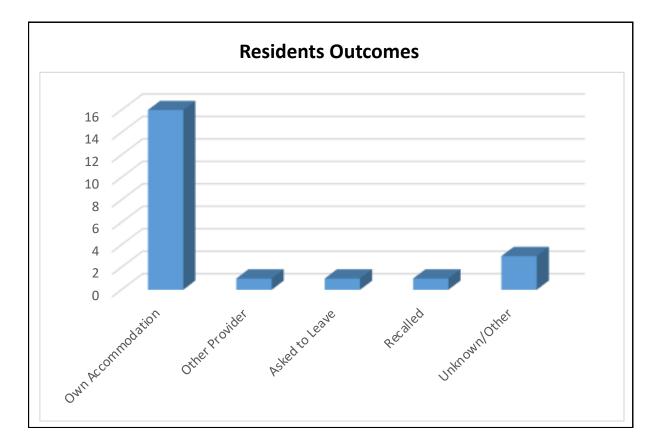
### Referred by

### **Applicant Outcomes**





Average age: 47 years



New Residents: 20 Men housed during the year: 38 Median length of stay: 5.3 months